## Resetting Epson TM-U200b and 200 printers

When a kitchen printer is frozen or giving an error message you may need to reset the printer.

- 1. Turn off the printer with the power button.
- 2. Hold down the 'Feed' Button and while still holding this button down turn the printer back on.



- 3. Once the printer turns back on you will get a print out called "Printer-Test". Once it completes you will then need to press the feed button again and you will get a printout with different characters and symbols. When this is printed the reset is complete and the printer is ready for use.
- 4. If the power is for any reason not turning off you can either unplug the printer from the wall outlet of from the back of the printer. The power cable has a lock sleeve at the printer end and must be pulled back for the cable to unplug.



5. To plug the cable back in simply line up the 3 prongs and plug it in.